

EMERGENCY RENT ASSISTANCE PROGRAM

APPLICATIONS RE-OPEN ON WEDNESDAY, SEPT 1, 2021

The City of Los Angeles and the State of California have partnered to provide rent assistance to 100% of Angelenos in need.

Go to HousingIsKey.com to apply or learn more.

- Renters who have already submitted an application to the City's Emergency Renters Assistance program will receive detailed instructions on next steps from the Los Angeles Housing Department
- Angelenos who have not received notifications of a pending or approved application, or who have not previously applied, will be able to apply beginning on September 1, 2021, to the State of California "Housing is Key" program at HousingIsKey.com.
- The State's application will be open to both tenants and landlords.
- **Priority will be given to City of LA residents who originally applied to the City's program by April 30, 2021.**
- Information is available through the State ERAP hotline at (833) 430-2122, in multiple languages.

FREQUENTLY ASKED QUESTIONS

What is this new partnership?

- On August 25, 2021, the Los Angeles City Council approved major changes to the Emergency Rental Assistance Program (ERAP). These changes will provide more rental assistance to L.A. City renters and landlords impacted by the COVID-19 pandemic, through a new partnership between the City of Los Angeles and the State of California. Through this program, Angelenos will be able to tap into the \$5.2 billion in emergency rental relief funds the State has received from the Federal government, ensuring that all Angelenos who are eligible for rent relief will receive it.

How do I know if the City of LA will continue to process my application or should I just apply to the State program?

- Before applying to the State, you should check the status of your City application through the HCIDLA.lacity.org website. If your status is "Referred to apply to HousingIsKey.com," you should apply to the State program at [Housing is Key](https://HousingIsKey.com).

Do you have to be a U.S. citizen to be eligible?

- No, the program is open to all renters, regardless of immigration status.

